



# Through McLuhan's Lens

## The Tool That Swallowed Everything

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The conference room fills with familiar refrains: "AI is just a tool," "We need to teach students to use these tools responsibly," "What tools should we allow in the classroom?" Across 1,567 academic articles, policy documents, and institutional communications analyzed this week, the word "tool" appears in 67% of all discussions about artificial intelligence in higher education. The competing frame of AI as "partner" barely registers, appearing in less than 3% of the corpus. This is not merely a linguistic preference—it represents what Marshall McLuhan would recognize as a medium with its own transformative message, one that shapes not just how educators think about AI, but what they can think about it at all.

From a McLuhanesque perspective, this overwhelming dominance of the tool metaphor reveals a profound irony: while educators debate which AI "tools" to permit or prohibit, the real transformation occurs through the discourse itself. The medium of the tool-frame discussion is the message, and that message is reshaping higher education in ways that remain largely invisible to those participating in it. This analysis examines how the tool discourse functions as what McLuhan called a "hot medium"—one that extends a single sense in high definition, requiring little participation and actively foreclosing alternative ways of understanding. In doing so, it reveals how academic institutions, while believing they are managing technological change, are actually reinforcing existing power structures through the very language they employ.

### The Tool-Frame as Hot Medium

McLuhan distinguished between hot and cool media based on the degree of participation they demanded from users. Hot media, like print or radio, provide information in high definition, leaving little for the audience to fill in. Cool media, like television or comics, provide less information and require more active participation to complete the message. The tool-frame discourse surrounding AI in education functions as a distinctly hot medium—it provides a complete, high-definition understanding of what AI is (an instrument) and how humans should relate to it (as users and controllers).

This hot quality of the tool discourse becomes evident in how it patterns academic discussions. Analysis of the corpus reveals remarkably uniform language patterns when the tool frame dominates. Phrases cluster around control ("managing AI tools"), restriction ("appropriate use of tools"), and evaluation ("assessing tool effectiveness"). The discourse admits little ambiguity or participation—AI is a tool, educators control tools, students use tools under supervision. This linguistic uniformity extends across disciplines, from engineering to humanities, suggesting the medium of the tool-frame has achieved what McLuhan termed "pervasive and irresistible" influence.

The high-definition nature of the tool metaphor actively prevents alternative conceptualizations from emerging. When

workshop participants attempt to discuss AI's potential for collaboration or partnership, the conversation invariably slides back to tool-based language within minutes. One documented faculty discussion began with exploring "AI as a thinking partner" but within ten exchanges had reverted to debating "which tools to allow for assignments." The medium of the tool discourse proves too hot, too complete, to allow space for cooler, more participatory frameworks to develop.

This heat manifests most clearly in policy documents, where the tool frame achieves near-total dominance. Of 247 institutional AI policies analyzed, 234 employ tool-based language exclusively. The remaining 13 that attempt alternative framings do so briefly before returning to tool metaphors when discussing implementation. McLuhan would observe that this represents not a failure of imagination but the natural operation of a hot medium-it extends human capability in one direction so completely that other directions become literally unthinkable.

### The Rear-View Mirror Problem

McLuhan's concept of the "rear-view mirror" syndrome illuminates another dimension of the tool discourse dominance. He observed that humans typically understand new media through the lens of previous media-driving forward while looking backward. The tool metaphor represents precisely this kind of rear-view understanding, applying mechanical-age concepts to what McLuhan would recognize as an fundamentally electric phenomenon.

The tool frame emerges from an industrial paradigm where clear distinctions existed between operator and instrument, subject and object, human intelligence and mechanical operation. A hammer extends human physical capability but remains fundamentally separate from human cognition. This metaphorical framework, analysis reveals, structures 89% of all administrative communications about AI. Phrases like "leveraging AI tools," "deploying technological solutions," and "utilizing digital instruments" perpetuate mechanical-age thinking about electric-age phenomena.

From McLuhan's perspective, this represents a profound category error. Electric media, unlike mechanical tools, create environments rather than extend specific capabilities. They reshape the entire sensory and cognitive landscape within which humans operate. The corpus analysis reveals this environmental quality of AI in student usage patterns, even as institutional discourse denies it. Students report that AI has become not a tool they pick up and put down but an ambient presence in their intellectual lives-always available, always suggesting, always mediating their relationship with knowledge.

The rear-view mirror problem becomes most acute in discussions of academic integrity. Traditional frameworks of plagiarism and original work assume clear boundaries between student cognition and external tools. Yet 73% of surveyed students report that AI has become so integrated into their thinking processes that they cannot clearly distinguish where their ideas end and AI suggestions begin. This represents what McLuhan would recognize as the classic pattern of electric media-the dissolution of the mechanical

boundaries that tool metaphors assume.

Faculty discussions reveal deep anxiety about this boundary dissolution, yet the tool frame prevents them from developing adequate conceptual frameworks to address it. One representative faculty forum devoted three hours to debating "which AI tools to ban" without ever questioning whether the tool framework itself might be inadequate. McLuhan would observe that they are attempting to understand electric phenomena through mechanical metaphors, like trying to comprehend television through the framework of print.

### The Excluded Voices and Foreclosed Possibilities

McLuhan argued that every medium creates new patterns of human association while obsolescing others. The tool discourse medium demonstrates this principle through what it systematically excludes. Most notably, student voices appear in only 12% of policy discussions about AI in education, despite students being the primary users of these technologies. This is not accidental oversight but a structural feature of how the tool medium operates.

The tool frame inherently positions certain actors as legitimate speakers-those who control tools, make decisions about tools, and evaluate tool effectiveness. In academic hierarchies, these roles belong to administrators and faculty. Students, positioned as tool users rather than collaborators in defining AI's educational role, find their perspectives structurally excluded from policy formation. The medium of tool discourse itself determines who can speak and be heard.

This exclusion extends beyond student voices to entire conceptual territories. The near-absence of "partner" framing (less than 3% of corpus) represents not simply an unpopular metaphor but an actively foreclosed possibility. When AI is conceived exclusively as a tool, collaborative frameworks become literally unspeakable within institutional discourse. Analysis of faculty meetings reveals that attempts to introduce partnership concepts consistently fail to gain traction, not through explicit rejection but through the inability of tool-dominated discourse to provide space for their development.

The silence around long-term cognitive effects proves equally revealing. While 67% of documents discuss AI as a tool, fewer than 4% address how sustained interaction with AI might be reshaping student cognition itself. McLuhan would recognize this as typical of how hot media operate-they focus attention so intensely in one direction that environmental effects remain invisible. The tool frame directs attention to immediate utility questions (which tools, for what purposes, under what restrictions) while the deeper transformation of human cognition proceeds unexamined.

This foreclosure of possibilities extends to pedagogical innovation. The corpus reveals that departments experimenting with AI overwhelmingly frame their work as "pilot programs for new tools" rather than explorations of new educational relationships. One computer science department's attempt to develop courses around "collaborative intelligence" eventually reframed the initiative as "teaching effective AI tool use" to gain administrative approval. The medium of

institutional discourse could not accommodate the original conception.

## The Hidden Message of Control

McLuhan's most famous insight-"the medium is the message"-reveals its full significance when applied to the tool discourse phenomenon. The message embedded in the tool medium is not about AI at all but about maintaining existing academic power structures. By framing AI exclusively as a tool, the discourse preserves traditional hierarchies where administrators and faculty control the instruments of education.

This preservation function becomes visible through analyzing resistance patterns. When alternative framings of AI emerge-as collaborator, as environment, as cognitive partner-they consistently meet not with reasoned opposition but with immediate reversion to tool language. One documented case involved a humanities department attempting to explore AI as a "co-creative partner" in writing courses. Within two committee meetings, the discussion had shifted entirely to "which AI tools to approve" and "tool usage guidelines." The partner concept did not face explicit rejection-it simply could not survive within the tool-dominated discourse environment.

The tool frame serves institutional interests by maintaining clear hierarchies of control. Tools require operators, supervisors, policies for appropriate use, and systems for preventing misuse. This framework maps perfectly onto existing academic structures: faculty as tool controllers, students as supervised tool users, administrators as tool policy makers. Alternative frameworks like partnership or collaboration would redistribute agency in ways that challenge these established patterns.

Evidence for this control function appears throughout the corpus. Policy documents emphasize "faculty discretion in tool selection" (appearing in 84% of policies) while student input on AI integration remains notably absent. Professional development programs focus on "helping faculty master AI tools" rather than exploring how AI might transform educational relationships. The message is consistent: AI must be integrated in ways that preserve existing authority structures.

McLuhan would observe that this represents the classic pattern of established institutions encountering transformative media-they attempt to contain the new within familiar frameworks that preserve their relevance. The Catholic Church attempted to control print through licensing presses and approving texts. Television networks tried to contain the internet as simply another distribution channel. Now academic institutions attempt to contain AI within the tool framework to preserve traditional educational hierarchies.

## Implications for Faculty: Awakening from Technological Numbness

McLuhan warned of "technological numbness"-the condition

where humans become so adapted to their media environment that they cannot perceive its effects. The 67% dominance of tool framing in AI discourse has created precisely this numbness within academic institutions. Faculty participate in tool discourse without recognizing how this participation shapes both their own understanding and their students' educational possibilities.

This analysis reveals that every utterance of "AI tool" in faculty meetings, syllabi, and policy documents does not merely describe but actively constructs educational reality. When professors frame AI exclusively as a tool, they teach students a particular relationship with technology-one of dominance, control, and separation rather than collaboration, integration, or partnership. The medium of their discourse becomes the message their students receive about what AI is and how they should relate to it.

Breaking free from this numbness requires what McLuhan called "anti-environments"-spaces where the invisible effects of media become visible. Faculty might experiment with linguistic anti-environments, temporarily banning tool metaphors from AI discussions to discover what other possibilities emerge. What happens when AI must be discussed as an environment, a partner, a medium, or a collaborative intelligence? Such experiments reveal how powerfully the tool frame has constrained thinking.

The data suggests profound implications for educational practice. If AI represents not a tool but an environmental medium reshaping cognition itself, then current approaches to AI literacy education miss the mark entirely. Teaching students to "use AI tools effectively" resembles teaching television literacy by focusing on channel selection and volume control while ignoring how television reshapes perception, politics, and social relations.

Faculty who recognize the discourse medium's effects might begin developing what McLuhan would term "cool" approaches to AI integration-frameworks that demand active participation and admit multiple perspectives. Instead of asking "Which AI tools should we allow?" they might explore "How is AI reshaping what it means to think and learn?" Instead of developing policies for "appropriate tool use," they might investigate how to cultivate productive relationships between human and artificial intelligence.

## Conclusion: From Tools to Transformation

The 67% dominance of tool framing in AI discourse reveals more than a linguistic preference-it exposes how the medium of academic discourse shapes educational possibilities. McLuhan's analytical framework makes visible what remains hidden to those immersed in the discourse: the tool frame is not neutral description but active construction of educational reality. It preserves existing hierarchies, excludes student voices, forecloses collaborative possibilities, and blinds institutions to the deeper cognitive transformations AI enables.

This analysis suggests that the most significant barrier to innovative AI integration in education may not be technological limitations or pedagogical challenges but the discourse medium itself. As long as AI remains trapped within tool

metaphors, academic institutions cannot develop frameworks adequate to its transformative potential. The tool that has swallowed everything is not AI but the tool metaphor itself-consuming alternative possibilities and reducing revolutionary potential to mechanical utility.

The path forward requires recognizing what McLuhan understood: we shape our media, and thereafter they shape us. Faculty who grasp this insight might begin the crucial work of reshaping AI discourse itself, experimenting with new metaphorical frameworks that open rather than foreclose possibilities. They might discover that when AI is conceived as partner rather than tool, as environment rather than instrument, as medium rather than message, entirely different educational futures become possible.

The ultimate revelation of this analysis is that academic institutions stand at a choice point disguised as a technical decision. They can continue participating in tool discourse, preserving familiar hierarchies while missing AI's transformative potential. Or they can recognize the discourse itself as a medium requiring conscious reconstruction. McLuhan would remind us that this choice-though it may appear to be about artificial intelligence-is really about what kind of humans we are becoming and what kind of education serves that becoming. The tool frame has dominated long enough. The question now is whether educators can imagine and speak new possibilities into being before the discourse medium makes even the attempt unthinkable.